Explanation of organizational justice, organizational citizenship behavior according to the Department of Fisheries Guilan

bijan askarzadeh*,

Success in the current competitive climate, especially in the banking and relationship marketing activities, the company's business forced to create and maintain satisfying its customers to take new measures. The relationship marketing with emphasis on worthy and significant contribution to the company's employees each company has to realize their goal is possible. This study aims to explain the organizational justice, organizational citizenship behavior according to the Department of Fisheries as a service organization has been Gilan province. Research Perspective purpose is applied and the method of research is descriptive. The population of all the employees of the Fisheries Directorate General of Gilan province, of which there are 686 people. Non-random sampling method is also available. In this study, the variance calculated sample of 145 customers were considered in the analysis of the model, Structural equation modeling, using the software LISREL 8.54 and the descriptive statistics SPSS19 software is used. n the studied model, the main indices the suitability of the model has been fitted. The result reflects the impact of organizational citizenship behavior on organizational justice shows.

Keywords : Keywords: Organizational citizenship behavior, organizational justice, distributive justice, interactional justice.

<u>Islamic Azad University, Rasht Branch - Thesis Database</u> دانشگاه آزاد اسلامی واحد رشت - سامانه بانک اطلاعات پایان نامه ها