

Impact of Organizational Citizenship Behaviors on Enterprise Resource Planning (ERP) System in manufacturing companies of Industrial City Rasht

zahra rezapoor siahgoorabi*,

The purpose of this study was Impact of Organizational Citizenship Behaviors Dimension on Enterprise Resource Planning (ERP) System Dimension. The research purpose is applications, data collection method is descriptive and Correlation. Data collection tool is questionnaire. The statistical population of the research is the top managers of the manufacturing companies of Rasht Industrial Town in 200 companies. Taking into account the total number of statistical population, the sample size is 131 companies. They were ed by simple random sampling as the statistical sample. Finally, the questionnaires are analyzed. The data analysis showed that the 95% level of There is Positive effect Altruism and quality of human resource planning system on Working efficiency of human resource planning system, There is Positive effect Conscience and Courtesy on information Quality of human resource planning system, there is positive effect Civic virtue and Working efficiency of human resource planning system on Intention of IT innovation human resource planning system, But Evidence of approval effect Altruism on information Quality of human resource planning system and Courtesy and Civic virtue on Working efficiency of human resource planning system

Keywords : Altruism, Conscientiousness, Sportsmanship, Civic virtue, Courtesy, information Quality, Working efficiency of human resource planning system and Intention of IT innovation human resource planning system

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