
Satisfaction with prehospital emergency services: Across-sectional study in city of Rasht

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The services provided to the prehospital patients and their level of satisfaction may confirm the quality of prehospital emergency services. The purpose of this study is to investigate the patients' level of satisfaction with the prehospital emergency services in city of Rasht. The materials in this descriptive research are 216 patients, transported to the hospital by 9 urban and road emergency bases in Rasht. The patients were ed through quoting-random sampling method and the data was collected out of satisfaction measuring questionnaire. The obtained information was analyzed using SPSS 19 application through Pierson correlation test, independent T, and one way variance.

Keywords : Patients' satisfaction, prehospital emergency, prehospital emergency services

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