

# **The Effect of Emotional Intelligence on Organizational Citizenship Behavior of the Employees of the General Directorate of Guilan Islamic Culture and Guidance with regard to research demography characteristics**

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**The main purpose of the present research is to investigate the Effect of Emotional Intelligence on Organizational Citizenship Behavior of the Employees of the General Directorate of Guilan Islamic Culture and Guidance with regard to research demography characteristics. So the main question of this research is: Does emotional intelligence affect the organizational citizenship behavior of the employees of the General Directorate of Guilan Islamic Culture and Guidance? The present research is a descriptive-correlational study and it is a field study in terms of data collection. The statistical population of this research is 270 employees of the General Directorate of Culture and Guidance of Guilan. The sample size was determined as 154 employees using Cochran's formula. Four hypotheses were provided in this research. The results of the study showed that Self-awareness, use of emotional intelligence, empathy and self-control affecting on organizational citizenship behavior employees of the General Directorate of Guilan's Culture and Guidance. Finally, some suggestions were provided for future researchers.**

**Keywords : Organizational Citizenship Behavior, Emotional Intelligence, Self-awareness, Use of Emotional Intelligence, Empathy, Self-Control**

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