

# **Investigating the impact of organizations using the LKM and TKM systems. (Case Study: Employees of branches of Saderat Bank in Gilan province)**

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The purpose of this study was to investigate the effect of organizations operating on LKM and TKM systems of employees of Saderat Bank branches in Gilan province., so that with respect to partial knowledge management and general knowledge management and the application of all components of knowledge management on financial performance Was investigated. The current research is applied in the field of applied information and in terms of collecting information in the field of information, the research method in this study is based on the form of hypothesis of descriptive and analytical type of causal. The statistical population in this research includes all employees of branches of Saderat Bank in Gilan province. According to the surveys, the total population is 1392 people. The required sample size is estimated at 301 people. How to calculate sample size Using the Cochran formula, determine the required sample size. A designed questionnaire was distributed to all statistical community after its validity was confirmed through content validity and reliability through Cronbach's alpha. And to calculate the Cronbach's alpha coefficient, version 23 of SPSS software has been used. The findings of the research indicate that the relationship between knowledge management and general knowledge management and the application of all components of knowledge management on financial performance of the SADERAT Bank in Gilan province are significant.

**Keywords :** Comprehensive knowledge management, organization performance, lean knowledge management, financial performance, knowledge management

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