

The Impact of Information Technology Capacity on Organizational Agility of Guilan Banks Considering the Cost of Information Technology

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The main purpose of the present research is to study the Impact of Information Technology Capacity on Organizational Agility of Guilan Banks Considering the Cost of Information Technology. The present research is a descriptive-correlational study and it is a field study in terms of data collection. The statistical population of the study is all banks of Guilan province (N=29). The results of the study showed that the administrative and technical capabilities of information technology have a positive and significant effect on the agility of the business process and the agility of responding to the market in Guilan Banks. Also, the findings showed that the cost of IT is the mediator of the impact of managerial and technical information capabilities on the agility of the business process, but it did not affect the agility of the responsive market

Keywords : Information Technology Capacity, Cost of Information Technology, Organizational Agility, Agility of responding to the market, Agility of the business process

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