

# Identification and Prioritization of Accreditation Indicators of the Heart Hospital Heshmat uses a combination of clinical governance and a balanced scorecard

Samaneh Farahani\*,

Considering the importance of hospital performance, the ion of performance evaluation indicators has been very important. In this research, a combination of clinical governance and a balanced scorecard approach has been studied. This research has been based on the type of applied purpose and the descriptive-survey nature. The data gathering method was field and data collection tool was a questionnaire. The statistical population of the study consisted of 70 heads of hospitals, chiefs of hospitals, metrons and senior staff members of Dr. Heshmat Hospital in Rasht, and 63 subjects were ed through the Cochran formula for a limited population. The sampling method was simple in this research. Cronbach's alpha was used to check the reliability of the questionnaire, which was more than 0.7 for all variables. T-test was used to analyze the data using SPSS software. The results show that the staff management axis and the growth and learning landscape achieved the highest average and obtained the lowest average based on clinical effectiveness and the internal process landscape. Also, all of the indicators examined were lower than the average.

**Keywords :** Clinical Governance, Balanced Scorecard, Performance Evaluation of Heshmat Hospital in Rasht

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