

Ranking of Human Factors Influencing on Information Security in Gilan Electricity Distribution Company with Fuzzy Multiple Criteria Decision Approach

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Nowadays, information security is an impressive factor in success of organizations. It includes technology and human aspects. Since in most of studies there were a technical approach, base of this research are the human and organization issues. This approach emphasis that the most vulnerable factors in information security is its operators and human factors. The study population is experts and managers of electrical distribution company. There, up to date articles and credible references in this field were used to identify effective indexes in dimentions in information security. Finally, indexes according to expert opinion were determined as the most effective aspects in the electrical distribution company of Guilan. After the factors confirmed by experts, they should be prioritize by combination of fuzzy ANP and DEMATEL tech

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